

## WARRANTY TRANSFER SCHEDULE

### Basic Warranty Coverage\* Including Chalk and Colour Change

| Number of Years Claim<br>Is Made From the Original<br>Date of Installation | Percentage of Costs***<br>Borne by Gentek |
|--|---|
| 1-5 years.....   | 100%                                      |
| 6th year.....  | 90%                                       |
| 7th year.....  | 80%                                       |
| 8th year.....  | 70%                                       |
| 9th year.....  | 60%                                       |
| 10th year.....   | 50%                                       |
| 11th year.....   | 40%                                       |
| 12th year.....   | 30%                                       |
| 13th year.....   | 20%                                       |
| 14th year through end of<br>applicable warranty.....                       | 10%                                       |

### Hail Warranty Coverage\*\*

| Number of Years Claim<br>Is Made From the Original<br>Date of Installation | Percentage of Costs***<br>Borne by Gentek |
|--|---|
| 1-5 years.....   | 100%                                      |
| 6th year.....  | 90%                                       |
| 7th year.....  | 80%                                       |
| 8th year.....  | 70%                                       |
| 9th year.....  | 60%                                       |
| 10th year.....   | 50%                                       |
| 11th year.....   | 40%                                       |
| 12th year.....   | 30%                                       |
| 13th year.....   | 20%                                       |
| 14th-50th year.....  | 10%                                       |

\*Subject to payment of \$100 service charge per incident for claims made from the 4th year through end of applicable warranty period.

\*\*Subject to payment of \$200 service charge per incident made during applicable warranty period.

\*\*\*Costs, for the purposes of basic warranty coverage, are defined as the labour and material costs to repair and replace defective siding. Under hail warranty coverage, costs are defined as the cost of material only.

## CARE AND CLEANING INSTRUCTIONS

**1. Normal Weathering** – Exposure to sunlight and extremes of the weather and atmosphere will cause any coloured or painted surface gradually to fade, chalk, or suffer an accumulation of surface dirt or stains. The severity of any of these conditions depends on the geographical location of your home, the cleanliness of the air in your neighborhood and many other local influences over which Gentek has no control.

The finish is formulated to chalk in a controlled manner by releasing, over time, powdery microscopic particles of pigment. This is a self-cleaning feature, as surface dirt often is loosened along with the powder and is washed off by rainfall. Powder on places not reached by rainfall can be washed off with a garden hose. A sufficient thickness of finish is applied to allow for normal chalking without detracting from the long life of the finish.

**2. Simple Cleaning** – In areas where an abnormal amount of dirt is deposited on the wall surfaces, under eaves, and under other protective enclosures, the following simple cleaning procedure **should be scheduled annually or more often** if conditions demand:

For surface soil or stains resulting from industrial fallout, tree sap, insecticides, or chimney fumes, the use of ordinary non-abrasive household detergents is recommended: 1/3 cup of household detergent (i.e., Tide®) per gallon of water.

The solution should be applied to the soiled surface by means of a soft rag, sponge, or soft bristle brush with a gentle rubbing action – **do not rub vigorously so as to create glossy areas over the satin finish of your siding.** Rotary soft bristle brushes equipped with long extension handles may be used to reach some of the higher areas.

As with any cleaning operation, less streaking will result if the house is washed from bottom to top.

It is important that **immediately following** all washing operations, the entire surface be thoroughly rinsed with fresh water from a garden hose.

**3. Stubborn Stains – CAUTION: Do not use abrasive or solvent-type cleaners or paint remover for cleaning your siding. These materials may soften or actually remove your siding finish. Avoid skin contact or getting the cleaner in eyes. Avoid contact with shrubbery. Always test any cleaner on an inconspicuous area before full use.**

If stubborn stains are encountered that cannot be removed by using the normal household detergents, request a siding cleaner from your siding contractor.

**4. Mildew Accumulation** – In some locales, mildew may be a problem. It appears as black spots and is usually first detected in areas not subjected to rainfall, such as under eaves and porch enclosures. Mildew is easily removed by using the basic cleaning solutions for stubborn stains with addition of sodium hypochlorite: 1/3 cup of household detergent (i.e., Tide), 2/3 cup of trisodium phosphate (i.e., SoilMax®)\*, 1 quart sodium hypochlorite 5% solution (i.e., Clorox®)\*, 3 quarts of water.

**\*CAUTION: Greater concentrations may cause damage to the siding finish.**

If the above solution does not readily remove the mildew spots, request a mildew-type siding cleaner from your siding contractor.

## CONTACTING THE WARRANTY DEPARTMENT

For warranty inquiries or to start a warranty claim, please contact our warranty department in one of two ways:

### By Mail:

Gentek Building Products  
Attn: Warranty Department  
6320 Colonel Talbot Road  
London, ON N6P 1J2

### By Email:

Siding\_Warranty@gentek.ca



1001 Corporate Drive • Burlington, ON L7L 5V5  
www.gentek.ca

*Make us a part of your home.*

Product Improvement Policy: Gentek Building Products is constantly improving product designs and manufacturing processes. We therefore must reserve the right to change specifications without notice. Please consult Gentek Building Products for current details. Kynar is a registered trademark of Arkema Inc. Tide is a registered trademark of Procter & Gamble. SoilMax is a registered trademark of ECOLAB Inc. and Clorox is a registered trademark of The Clorox Company.

Warranty effective for steel siding with Kynar PVDF manufactured on or after March 31, 2014.

120-1200E

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# LIFETIME LIMITED WARRANTY

NON-PRORATED &  
TRANSFERABLE INCLUDING  
35 YEAR LIMITED CHALK &  
COLOUR CHANGE PROTECTION  
& 50 YEAR LIMITED HAIL  
PROTECTION

SIERRA™ STEEL SIDING



# LIFETIME LIMITED WARRANTY

## GENTEK SIERRA™ STEEL SIDING

Non-Prorated & Transferable (prorated if transferred)

Including 35 Year Limited Chalk & Colour Change Protection & 50 Year Limited Hail Protection



### WARRANTY COVERAGE

Gentek Sierra Steel Siding with Kynar® PVDF is warranted to you, the original property owner(s), by the manufacturer, Gentek Building Products Limited Partnership (hereinafter referred to as “Gentek”). Gentek warrants against manufacturing defects which result in cracking, chipping, flaking, peeling or splitting, as well as manufacturing defects which cause perforation or deterioration of the steel substrate due to rust. This warranty remains in effect for as long as the original property owner(s) are living and are the owner(s) of the property to which the siding was applied. In the event there is more than one original property owner(s), the warranty will remain in effect as long as one of the original property owner(s) is living and owns an interest in the property to which the siding was applied.

Because this warranty was created to cover the siding of individual property owner(s) for the property owner’s lifetime (human beings), this warranty, except as set forth below, does not cover siding applied to property owned in whole or in part by corporations, governmental entities or agencies, religious organizations, trusts, condominium or corporate housing arrangements, intangible legal entities or any other entity or organization capable of an infinite life. For such intangible entities capable of an infinite life, the duration of the warranty provided hereunder is fifty (50) years from the date of installation of the siding (prorated as indicated in the Warranty Transfer Schedule).

The period of the Hail Protection Warranty is fifty (50) years beginning on the date application of the siding to your property was completed.

Gentek further warrants that its Sierra Steel Siding with Kynar, after removal of foreign surface deposits, will not show a colour change in excess of Delta E 5 Hunter Units as a result of normal weathering or ultraviolet exposure, for a period of thirty-five (35) years from the date of installation of the siding.

In addition, Gentek warrants that its Sierra Steel Siding with Kynar will not chalk in excess of ASTM D 4214-89 rating of eight (8) for coloured siding and six (6) for white siding for a period of thirty-five (35) years from the date of original installation of the siding.

All warranties are subject to the conditions, remedies, limitations and legal rights stated in this Certificate.

### NOTICE, INSPECTION, REMEDIES – \$100 PAYMENT, TOTAL LIABILITY – AND CONDITIONS

**1. Notice and Inspection** – To obtain service under this Warranty, you must notify Gentek at 6320 Colonel Talbot Road, London, ON N6P 1J2, Attention: Warranty Department within thirty (30) days after the defect has first come to your attention. Such notification must include your name and address, the name and address of the dealer from whom you purchased the product, or the name of the contractor who installed the product on the home, the date of purchase or installation and a brief description of the defect. You must supply original proof of purchase or installation to register your complaint.

If you choose to exercise your rights under this warranty, do not begin any repairs prior to writing to Gentek and receiving its permission to do so. Some methods of remedy may ruin the siding, making it impossible

for Gentek to repair. Further, Gentek must have a reasonable opportunity to inspect the siding for defects before repairs are begun.

**2. Remedies** – If your siding shows manufacturing defects within the first three years from the date of installation, Gentek, at its option, will either repair, refinish or replace the defective siding at no cost to the property owner.

(a) \$100 Payment

After the first three years from the date of installation, Gentek will assume the cost of material and labour for any warranted work upon the property owner’s payment to Gentek of \$100 for each incident under this warranty and for each building or structure upon which a warranty claim is made.

(b) Hail Protection – \$200 Payment

Sierra Steel Siding is also warranted against damage from hail. In such cases, upon authorization, the replacement materials only are covered. In the case of hail damage, the homeowner must first pursue their homeowners’ insurance policy for coverage. In the event that coverage is denied by the insurance carrier, the homeowner will be entitled to the hail protection coverage hereunder. All other costs of replacement of hail damaged products, including the cost of labor, shall be the sole responsibility of the original property owner(s) or subsequent owners(s) of the property. In the event of hail damage, Gentek will assume only the cost of material to repair or replace the damaged siding panels, upon the property owner’s payment to Gentek of \$200 for each incident under this warranty and for each building or structure upon which a warranty claim is made.

(c) Limitation of Gentek’s Liability for Each Claim

Gentek’s total liability for a claim under this warranty shall be limited to, and in no event exceed, the total purchase price, including labour and taxes, of the installed siding. Any costs and expenses beyond Gentek’s liability shall be paid to Gentek or otherwise paid by the owner(s) prior to Gentek’s commencing warranty work on any claim which exceeds Gentek’s total liability.

**3. Conditions** – Gentek reserves the right to discontinue or make changes in its siding. If your siding is not available and Gentek decides to replace the defective siding, Gentek shall have the right to substitute siding which it considers of equal quality and price. All warranty claims shall be settled between you and Gentek, but Gentek may direct and pay for a company, dealer, contractor, applicator or distributor to perform any remedy under this warranty on Gentek’s behalf.

### TRANSFER OF WARRANTY

This warranty is transferable by the original property owner(s) only to the next owner(s) of the property to which the siding was applied. All warranty periods, except chalk and colour change, shall be prorated and limited in duration to fifty (50) years from the date of the installation of the siding as indicated in the Warranty Transfer Schedule on the reverse side hereof. Chalk and colour change warranties shall be prorated as shown on the Warranty Transfer Schedule, but limited to the time of thirty-five (35) years as indicated in Section A, Warranty Coverage. This section does not apply to entities capable of an infinite life.

### LIMITATIONS

This warranty is not applicable to recreational vehicles including but not limited to campers and motor homes. This warranty is not applicable to siding used in roofing applications (including mansard and other decorative roofing). This warranty shall not apply to siding that has been painted, varnished or similarly coated over the manufacturer’s original finish unless authorized by Gentek pursuant to this warranty.

Gentek does not warrant against and shall not be liable for any damage to the siding when due to any of the following causes: faulty or improper installation or application of the siding, use of accessories that do not properly receive or secure the panels, settlement, shrinkage, distortion, warping, failure or cracking of the wall or materials to which the siding is applied, earthquake, hurricane, tornado, cyclone, gale, lightning, fire, Acts of God, flood, wind-borne objects, ice or weather of a catastrophic nature as defined by Environment Canada; harmful chemicals, surface discoloration due to air pollution, normal weathering of surface; fumes, vapors or salt spray directly applied to the siding or in the atmosphere; lap abrasion, vandalism, misuse, physical abuse, riot, insurrection or civil disorder; **negligence in or failure to provide reasonable and necessary cleaning of the siding to prevent an accumulation of surface dirt, staining or mildew.** (Please see reverse side for care and cleaning instructions.)

Gentek is giving you an express lifetime limited warranty under the provisions of the Magnuson-Moss Federal Warranty Act. Gentek cannot and shall not be liable to you for breach of any other written or oral express warranties, such as those, if any, given to you by dealers, contractors, applicators or distributors of the siding. THE WARRANTY STATEMENTS CONTAINED IN THIS LIMITED WARRANTY SET FORTH THE EXPRESS WARRANTIES EXTENDED BY GENTEK AND ARE IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. THE PROVISIONS OF THIS WARRANTY SHALL CONSTITUTE THE ENTIRE LIABILITY OF GENTEK AND SHALL BE THE PROPERTY OWNER’S EXCLUSIVE REMEDY FOR BREACH OF THIS WARRANTY. GENTEK SHALL NOT BE LIABLE TO THE PROPERTY OWNER FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY. Your EXCLUSIVE REMEDY shall be refinishing or replacement solely at Gentek’s option, only on the terms stated in this Certificate.

### LEGAL RIGHTS

Some provinces do not allow the exclusion or limitation of implied warranties and incidental or consequential damages, so the above limitations may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from province to province.

### PRODUCT IDENTIFICATION

In order to file a **warranty claim**, product name, profile and colour for each item **must** be completed by contractor at time of installation:

Siding \_\_\_\_\_  
Profile \_\_\_\_\_  
Siding Colour \_\_\_\_\_  
Installation Date \_\_\_\_\_